

Optima Low Vision Services Ltd - and - COVID 19

An Update.

We at Optima sincerely hope that you are all safe and well and continue to be so.

Optima is fully operational, our warehouse is operating as normal and stocks are general plentiful. As a result of reductions in air freight facilities and the massive escalation in air freight costs we are having to have some of our deliveries made by sea freight, which may take a little longer but does not affect the majority of our popular lines.

Our warehouse, office and clinic is open as usual but because we are encouraging staff to work from home as much as possible, telephone coverage is restricted, however e-mail orders, requests and queries will be dealt with immediately.

Please Keep Safe

A Reminder !

We are contacting you with regards to the current COVID-19 situation and with the increased usage of disinfection products to create a safe and secure environment.

We would always encourage you to disinfect your working environment as often as possible. However, we would like remind you of the correct usage of materials when it comes to acrylic lenses used in low vision aids.

Please do not use alcohol-based disinfection products on magnifiers with acrylic lenses.

The alcohol may react with the acrylic lens material, resulting in cracks – also known as stress corrosion cracking. This can happen immediately but can also occur days or even weeks after. This recommendation applies to all acrylic lens material.

When choosing a disinfection product, please make sure it is described as “without IPA (isopropyl alcohol)”. Another indication to look out for is “compatible with Perspex / Plexiglass (Acrylic / PMMA)”.

If there are any questions, please do not hesitate to contact us. Please also do pass on this information to your colleagues and patients.